

Enforcement action summary (Improvement notice)

Pharmacy trading name: Wegoss

Pharmacy address:

32 Galena Road, Hammersmith, London, W6 0LT

Premises registration number:

9011933

Enforcement action taken:

Issuing of an improvement notice - (Article 13 of the Pharmacy Order 2010)

Effective date:

16/04/2024

Premises standards failed:

N/A

Summary:

Following information received, and a visit to the pharmacy in March 2024, the inspectors found failures in the operation of the pharmacy which presents a risk to patient safety. The pharmacy has failed to provide assurances that suitable controls and appropriate governance measures are in place to make sure that all medicines are prescribed and supplied safely online and appropriate records are kept. In particular this includes the systems in place for prescribing a treatment for type 2 diabetes mellitus (Rybelsus (semaglutide) tablets), for an unlicensed indication.

Improvements required:

1. You must ensure the pharmacy website, or other websites your service is associated with, does not advertise any medicines which are unlicensed, or advertise licensed medicines for treating conditions outside the terms of their UK licence.

2. You must put a process in place to ensure prescribers are aware of and are following relevant national patient safety alerts put in place by the MHRA. This should specifically include the prescribing or initiating of Rybelsus (semaglutide) tablets for the treatment of weight loss
3. You must implement a process to record and review any instances where a prescriber has decided to contradict a national patient safety alert, to give assurance that relevant alerts are being followed. The record must include the clinical rationale for the prescribing decision, and the justification for prescribing.
4. The pharmacy's prescribing service policies must be updated in line with current national guidance, in particular with respect to the initiation of weight loss treatments (including Rybelsus [semaglutide] tablets).

Deadline for compliance:

14/05/2024

Outcome:

Ongoing