



Enforcement Action Summary (Conditions) -Crosstick Pharmacy

Pharmacy trading name: Crosstick Pharmacy

Pharmacy address:

Room 11
118 Dumbarton Road
Clydebank,
G81 1UG

Premises registration number:

9013037

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

1st February 2026

Premises standards failed:

NA

Summary:

Following an inspection at the pharmacy's previous premises (9012455), the pharmacy was found to be supplying relatively large quantities of cyclizine at a distance via a third-party online platform. The evidence gathered indicates systemic weaknesses in the governance arrangements for the remote supply of this medicine. The pharmacy has not sufficiently considered the associated risks of providing this service at a distance, and there is evidence that repeated supplies of cyclizine had been made to people.

Conditions imposed:

1. The pharmacy must not sell or supply any cyclizine-containing products via any distance selling service model, including through a website or by post/courier.

Outcome:

Ongoing