

Enforcement action summary (Conditions) Refine Pharma Ltd

Pharmacy trading name: Refine Pharma

Pharmacy address:

Unit 20 Hurstwood Court, Meadowcroft Way, Leigh Commerce Park, Leigh, WN7 3RX.

Premises registration number:

9012812

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

08/09/2025

Premises standards failed:

1.1 and 4.2 at The Healthcare and Aesthetics Pharmacy premises

Summary:

This pharmacy is one of three pharmacies owned by Refine Pharma Ltd. The other two pharmacies are The Healthcare and Aesthetics Pharmacy (9011857) and Udani Pharmacy (1034574). An inspection of The Healthcare and Aesthetics Pharmacy on 24 July 2025 identified system wide failures in the operation of the pharmacy which present a serious risk to patient safety. The risks are heightened by the nature of the services provided, including the supply of prescription only medicines issued by a third-party online prescribing service without adequate risk management and safeguards in place. The serious nature of the failings was such that Conditions were required to protect the safety and wellbeing of the public. It is necessary to impose a further Condition on Refine Pharma as there is a risk that company could circumvent the Conditions and continue to work with the third-party prescribing service from this pharmacy.

Conditions imposed:

1. The pharmacy must not sell or supply any medicines against prescriptions issued by third party online prescribing services that are not registered with a UK regulator, with the exception of prescriptions generated via its own websites for items to be supplied in the course of its

aesthetics service.

Outcome:

Ongoing