

Enforcement action summary (Conditions revoked and varied)

Pharmacy trading name: Online Pharmacy 4U

Pharmacy address:

28 The Village, Maisies Way, South Normanton, Alfreton, Derbyshire, DE55 2DS

Premises registration number:

9012620

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

Condition 1 – imposed on 13/10/2025 - revoked with effect from 08/12/2025

Condition 2 – imposed on 13/10/2025 - varied on 08/12/2025

Condition 3 – imposed on 13/10/2025 - revoked with effect from 08/12/2025

Premises standards failed:

1.1, 1.6 & 4.2

Summary:

An inspection of the pharmacy on 23 September 2025 found systemic weaknesses in the structure, risk management and governance of the pharmacy which presented a serious risk to patient safety. The pharmacy has subsequently strengthened its governance arrangements to protect people who purchase Pharmacy medicines online, and it has made improvements to the way it handles and manages private prescriptions. Whilst the pharmacy has provided some assurances as to the improvements made to its prescribing service, there are residual concerns about the pharmacy's ability to operate safely across multiple treatment areas resulting in outstanding patient safety concerns.

Conditions imposed and now revoked:

1. The pharmacy must not sell or supply any prescription-only medicines other than against an NHS prescription, or as part of an NHS service.

3. The pharmacy must not sell or supply any pharmacy medicines other than against an NHS prescription, or as part of an NHS service.

Outcome

Condition 1 is revoked with effect from 08/12/2025

Condition 3 is revoked with effect from 08/12/2025

Conditions imposed and now varied:

2. The pharmacy must not provide a prescribing service for any other treatment area apart from weight management. This means that it must not issue private prescriptions to patients where these are written by any prescriber employed by, working for, or on behalf of the pharmacy, or working at the pharmacy for any other treatment area.

Outcome:

Condition 2 is ongoing