

Enforcement action summary (Conditions)

Pharmacy trading name: Crosstick Pharmacy

Pharmacy address:

Gurtek Building
Unit 6 Suite 3
Rippleside Commercial Estate
Barking
IG11 0RJ

Premises registration number:

9012455

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

17 April 2025

Premises standards failed:

NA

Summary:

Following an inspection, the pharmacy was found to be supplying relatively large quantities of cyclizine at a distance via a third-party online platform. The evidence gathered indicates systemic weaknesses in the governance arrangements for the remote supply of this medicine. The pharmacy has not sufficiently considered the associated risks of providing this service at a distance, and there is evidence that repeated supplies of cyclizine had been made to people.

Conditions imposed:

1. The pharmacy must not sell or supply any cyclizine-containing products via any distance selling service model, including through a website or by post/courier.

Outcome:

Ongoing