

Enforcement action summary (Conditions)

Pharmacy trading name: The Healthcare and Aesthetic Pharmacy

Pharmacy address:

1 Guest Street, Leigh, Greater Manchester, WN7 2RP

Premises registration number:

9011857

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

08/09/2025

Premises standards failed:

1.1 & 4.2

Summary:

This pharmacy is one of three pharmacies owned by Refine Pharma Ltd. The other two pharmacies are Refine Pharma (9012812) and Udani Pharmacy (1034574). An inspection of The Healthcare and Aesthetics Pharmacy on 24 July 2025 found system wide failures in the operation of the pharmacy which present a serious risk to patient safety. The risks are heightened by the nature of the services provided, including the supply of prescription only medicines issued by third-party online prescribing services without adequate risk management and safeguards in place. The serious nature of the failings was such that Conditions were required to protect the safety and wellbeing of the public.

Conditions imposed:

1. The pharmacy must not sell or supply any medicines against prescriptions issued by third party online prescribing services that are not registered with a UK regulator, with the exception of prescriptions generated via its own websites for items to be supplied in the course of its aesthetics service.

Outcome:

Ongoing