

Enforcement Action Summary – Conditions revoked

Pharmacy trading name: Procare - Caplet Pharmacy

Pharmacy address:

133-135 High Road

London

Barnet

N11 1PP

Premises registration number:

9011836

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

27/11/2024

Premises standards failed:

1.1, 1.6, 2.1, 4.2

Summary:

This pharmacy is one of three pharmacies owned by Caplet Pharma Ltd, all of which have the same pharmacy superintendent. The other two pharmacies are Baker St Pharmacy 1034861 and Highlands Pharmacy 1085637. Following an inspection, conditions have been imposed on Caplet Pharmacy. This was because there were systemic weaknesses in the governance arrangements and a lack of appropriate safeguards for the online sales of Pharmacy-only medicines liable to misuse and General Sales List medicines.

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1. The pharmacy must not sell or supply any medicines via any online website or platform, except for fulfilling NHS prescriptions.

Outcome:

Conditions Revoked with effect from 24 October 2025