

Enforcement action summary (Conditions)

Pharmacy trading name: Dears Pharmacy

Pharmacy address:

Dears Pharmacy
85 High Street
Dunfermline
KY12 7DR

Premises registration number:

9011400

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

06/11/2024

Premises standards failed:

1.1, 1.2 and 4.2

Summary:

An inspection of the registered pharmacy on 22nd October 2024 found that the pharmacy has failed to complete sufficient due diligence checks and implement adequate safeguards into its processes when supplying medicines against private prescriptions issued by an online prescribing service. It found there was a serious lack of governance arrangements in relation to the pharmacy supplying medicines in this way that constituted a wide failure in the operation of this aspect of the pharmacy's services. And the pharmacy makes little or no checks on the suitability of medicines before supply. The risks are heightened by the nature and volume of the services provided, including the online supply of some higher-risk medicines and medicines for people with conditions requiring ongoing monitoring, with inadequate risk management and safeguarding in place.

Conditions imposed:

The pharmacy must not sell or supply any medicines against private prescriptions issued by online prescribing services.

Outcome:

Ongoing