

Enforcement action summary (Conditions)

Pharmacy trading name: Inspire Pharmacy

Pharmacy address:

Unit 18 Croft Road, Newcastle under Lyme, Newcastle, Staffordshire, ST5 0TW

Premises registration number:

9011381

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

5 October 2026

Premises standards failed:

1.1, 1.6 & 4.2

Summary:

At an inspection on **22 September 2026**, the pharmacy was working with a number of third-party private providers, including online prescribing services. Evidence indicated that it had not adequately considered or mitigated the risks associated with these services, and that its governance, due diligence and oversight arrangements were insufficient. Given the significant volume of medicines supplied, including medicines liable to misuse, immediate conditions are necessary to safeguard patient safety.

Conditions imposed:

1. The pharmacy must not work with, supply medicines for, or be associated with any prescribing services that are not registered with a UK healthcare regulator (i.e., the Care Quality Commission, Healthcare Inspectorate Wales, Healthcare Improvement Scotland, and the Regulation and Quality Improvement Authority).
2. The pharmacy must not operate a prescribing service, or work with, or provide services to any prescribing service which operates via any online website or platform except for the fulfilment of NHS prescriptions.

Outcome:

Ongoing