



9011287-Enforcement Action Summary Conditions - Simple Online Healthcare Ltd

Pharmacy trading name: Simple Online Pharmacy

Pharmacy address:

77 Dunn Street, Glasgow, G40 3PA

Premises registration number:

9011287

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

20/10/2020

Premises standards failed:

1.1, 3.1 and 4.2

Summary:

An inspection of the registered pharmacy on 1 October 2020 has found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The risks are heightened by the nature of the services provided including the online over-the-counter supply of codeine linctus and promethazine containing medicines with inadequate risk management and safeguarding in place.

Conditions imposed:

1. The pharmacy must not sell or supply any codeine linctus preparations, with the exception of supplying these medicines against an NHS prescription.
2. The pharmacy must not sell or supply any medicines containing promethazine, with the exception of supplying these medicines against an NHS prescription.

Outcome:

Conditions revoked with effect from 6th June 2025