

Enforcement Action Summary – Conditions revoked

Pharmacy trading name: Jhoots Pharmacy

Pharmacy address:

40 Grange Road, West Kirkby, Wirral, Merseyside, CH48 4EF

Premises registration number:

9010609

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

18/08/2025

Premises standards failed:

1.1, 1.5, 1.6, 1.7, 2.1, 2.5, 3.1, 4.3 & 5.1

Summary:

The pharmacy was inspected on 5 August 2025 following information received by the GPhC. Multiple issues were found which showed that the pharmacy did not meet the standards for registered pharmacies. When these concerns are considered individually, they do not pose serious risks. However, when these risks are combined, they demonstrate an absence of basic clinical governance, which is a key and fundamental structure to manage the associated risks of providing pharmacy services safely and effectively. This risk is aggravated by the lack of professional oversight of a registered pharmacy professional and/or a responsible pharmacist. Furthermore, the pharmacy team members have terminated their employment, leaving this pharmacy without any employed trained team members. As a result, the risks associated with providing pharmacy services are uncontrolled and systemic. The company have not provided any meaningful leadership or assurances that it will take the necessary action to improve the pharmacy's standards and put sufficient measures in place to address these risks on a voluntary basis. As such, the risk to the public is excessive and uncontrolled, and immediate conditions are required in order to safeguard the health and wellbeing of members of the public

Conditions imposed:

1. The pharmacy must not provide pharmacy services, including the retail sale or supply of medicines, until:
 - a) the required basic clinic governance requirements identified within requirement 2 of Part 4 of the improvement notice dated Monday 18 August 2025 have been rectified, and;
 - b) you have informed the GPhC when the aforementioned actions have been completed, providing sufficient evidence that remedial action has been taken.

Outcome:

Conditions revoked with effect from 9 April 2026.