



Enforcement Action Summary Conditions - Online Express Medicines Ltd (Ilford)

Pharmacy trading name: SimplyMeds Online

Pharmacy address:

Imperial House, 438 Green Lane, Ilford, Essex, IG3 9LD

Premises registration number:

9010240

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

18/11/2020

Premises standards failed:

1.1, 1.2, 1.6, 3.1 and 4.2 (at the Maldon site)

Summary:

This pharmacy business has two sites, one in Maldon (9010764) and one in Ilford (9010240). An inspection of the pharmacy in Maldon on 12 November 2020 found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The risks are heightened by the nature of the services provided including the online over-the-counter supply of codeine linctus and medicines containing promethazine as the single active ingredient with inadequate risk management and safeguarding in place.

Conditions imposed:

1. The pharmacy must not sell or supply any codeine linctus preparations, with the exception of supplying these medicines against an NHS prescription.
2. The pharmacy must not sell or supply any medicines containing promethazine as the single active ingredient (for example Phenergan), with the exception of supplying these medicines against an NHS prescription.

Outcome:

Ongoing