

Enforcement action summary (Conditions)

Pharmacy trading name: Oxenhope Pharmacy

Pharmacy address:

36 Station Road, Oxenhope, Keighley. BD22 9JJ

Premises registration number:

1116807

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

2 July 2024

Premises standards failed:

1.1, 1.2 and 4.2

Summary:

An inspection of the registered pharmacy on 19 June 2024 found that the pharmacy has failed to complete sufficient due diligence checks and implement adequate safeguards into its processes when supplying medicines against private prescriptions issued by an online prescribing service. It found there was a serious lack of governance arrangements in relation to the pharmacy supplying medicines in this way that constituted a wide failure in the operation of this aspect of the pharmacy's services. The risks are heightened by the nature and volume of the services provided, including the online supply of some higher-risk medicines liable for misuse and medicines for people with conditions requiring ongoing monitoring, with inadequate risk management and safeguarding in place.

Conditions imposed:

1. The pharmacy must not sell or supply any medicines against private prescriptions issued by online prescribing services.

Outcome:

Ongoing