



Enforcement action summary (Conditions)

Pharmacy trading name: Evercaring Pharmacy

Pharmacy address:

Unit 4 Acorn House, Longshot Industrial Estate, Longshot Lane, Bracknell, Berkshire, RG12 1RL

Premises registration number:

1116378

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

Conditions 1 and 2 - effective from 12/11/2020

Conditions 3 and 4 - effective from 28/03/2024

Premises standards failed:

1.6 and 4.2 failed at the inspection on 26 February 2024.

Summary:

An inspection of the registered pharmacy on 2 November 2020 found system wide failures in the operation of the pharmacy which presented a serious risk to patient safety. The risks were heightened by the nature of the services provided including the online over-the-counter supply of codeine linctus and promethazine containing medicines with inadequate risk management and safeguarding in place. The nature of the failings was such that Conditions are required to protect the safety and wellbeing of the public. Further inspections of the pharmacy, including the most recent inspection on 26 February 2024, have identified that there are ongoing concerns about the pharmacy's online operation, and therefore it is necessary to add further conditions to secure the safe and effective practice of pharmacy at these premises.

Conditions imposed:

1. The pharmacy must not sell or supply any codeine linctus preparations, with the exception of supplying these medicines against an NHS prescription.
2. The pharmacy must not sell preparations in which the only active ingredient is promethazine, such as

Phenergan preparations, with the exception of supplying these medicines against an NHS prescription

3. The pharmacy must not obtain, sell or supply any Pharmacy only medicines with the exception of obtaining and supplying these medicines against an NHS prescription.

4. The pharmacy must not obtain, sell, or supply any Prescription Only Medicines with the exception of obtaining and supplying these medicines against an NHS prescription.

Outcome:

Ongoing