

# Enforcement action summary (Improvement notice)

**Pharmacy trading name: A.Karim's-Chuckery Pharmacy**

**Pharmacy address:**

7-9 Kinnerley Street, Walsall, West Midlands, WS1 2LD

**Premises registration number:**

1115567

**Enforcement action taken:**

Issuing of an improvement notice - (Article 13 of the Pharmacy Order 2010)

**Effective date:**

05/03/2026

**Premises standards failed:**

1.7, 4.2 & 4.3

**Summary:**

At a reinspection of the pharmacy on 17 February 2026, it was identified that the pharmacy lacks robust governance arrangements, and there is evidence of a repeated failure to take appropriate action when risks are identified. As such, the current operation of the pharmacy falls below the standards expected and poses an increased risk to patient safety.

**Improvements required:**

1. You must review and update all standard operating procedures to ensure alignment with current professional standards and guidance. You must keep a training record to demonstrate that pharmacy team members have read the procedures and agreed to follow them.
2. You must audit each member of staff's adherence to the SOPs at least once per week, and document and keep records of those checks until the next inspection has taken place.

3. You must ensure the Responsible Pharmacist log complies with legislation and is maintained fully and accurately.
4. You must ensure that confidential waste is stored separately to general waste and that it is destroyed securely. Waste transfer notes must be available as evidence if the pharmacy uses a third-party company to securely destroy confidential waste.
5. You must ensure that pharmacy team members have working NHS Smartcards and that NHS Smartcards are not shared.
6. The pharmacy must have an effective date checking process defined in the standard operating procedures. Evidence of regular date checking must be maintained.
7. The dispensary including shelves and work benches must be well organised and free from clutter. Medicines must be stored in their original packaging, otherwise they should be removed from the shelves and destroyed.
8. The premises must be thoroughly cleaned and tidied. A cleaning rota should be used to ensure that all areas of the premises are regularly cleaned.
9. The area of the shop floor in front of the consultation room requires reorganisation so that patient information and medicines are secured from unauthorised access.
10. You must ensure that all team members, including locum workers, are informed and confirm their understanding of the imposed Condition when working at the pharmacy. You must keep evidence as a record that this has been done.

**Deadline for compliance:**

30/04/2026

**Outcome:**

Ongoing