



Enforcement action summary (Improvement Notice Met)

Pharmacy trading name: Rana Dispensing Chemist

Pharmacy address:

Finch Road Primary Care Centre, 2 Finch Road, Lozells, Birmingham, West Midlands, B19 1HS

Premises registration number:

1097587

Enforcement action taken:

Issuing of an improvement notice - (Article 13 of the Pharmacy Order 2010)

Effective date:

11/04/2023

Premises standards failed:

1.1 and 4.3

Summary:

At an inspection on 27 March 2023, the inspector identified system wide failures in the governance and management of risk at the pharmacy. Pharmacy services are not being managed and delivered in a way that safeguards the health, safety and wellbeing of patients and the public, in particular with the way controlled drugs are managed.

Improvements required:

1. Undertake a complete balance check audit for all schedule 2 controlled drugs. This should include a physical count of all schedule 2 controlled drugs held in stock and comparison with running balances recorded in the register.
2. You must ensure that running balance audits of schedule 2 controlled drugs are carried out at least once every month. Any discrepancies must be investigated. And any that cannot be resolved must be reported to the local Accountable Officer.

3. The SOPs must make clear who is responsible for carrying out the CD audits, when they will do them, who will check that they have been done and make clear the procedure to follow if a discrepancy is identified.
4. You must be able to demonstrate that all members of the pharmacy team have read and understood all of the SOPs relevant to their roles and that they are working in accordance with them.

Deadline for compliance:

12/05/2023

Outcome:

Met