



# Enforcement action summary (Conditions)

**Pharmacy trading name: Dock Pharmacy**

**Pharmacy address:**

128 Dock Road, Tilbury, Essex, RM18 7BJ

**Premises registration number:**

1091481

**Enforcement action taken:**

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

**Effective date:**

03/06/2021

**Premises standards failed:**

1.1, 1.2, 1.5, 1.8, 3.1, 4.2 and 4.3

**Summary:**

An inspection of the registered pharmacy on 26 May 2021 has found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The risks are heightened by the nature of the services provided including the online over-the-counter supply of medicines containing codeine and medicines containing dihydrocodeine with inadequate risk management and safeguarding in place.

**Conditions imposed:**

1. The pharmacy must not sell or supply any medicines containing codeine, with the exception of supplying these medicines against an NHS prescription.
2. The pharmacy must not sell or supply any medicines containing dihydrocodeine, with the exception of supplying these medicines against an NHS prescription.

**Outcome:**

Ongoing