

# Enforcement action summary (Conditions)

**Pharmacy trading name:** Cameolord Ltd

**Pharmacy address:**

Oxford House, 16 Oxford Street, Manchester, Lancashire, M1 5AE

**Premises registration number:**

1091123

**Enforcement action taken:**

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

**Effective date:**

Conditions 1 - effective from 11/04/2024

**Premises standards failed:**

1.1, 1.2, 4.2

**Summary:**

After receiving information that the pharmacy was supplying excessive quantities of opiate-based OTC medicines to people, an inspection of the registered pharmacy on 19 March 2024 has found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The risks are heightened by the nature of the services provided including the online supply of high-risk medicines liable to abuse, misuse and overuse and medicines which need ongoing monitoring, with inadequate risk management and safeguarding in place.

**Conditions imposed:**

1. The pharmacy must not sell or supply any prescription only, pharmacy only or general sales list medicines, including those under a patient group direction (PGD), via any distance selling service model, including through a website or by post/courier, except for fulfilling NHS prescriptions.

**Outcome:**

Ongoing