

Enforcement Action Summary – Conditions revoked

Pharmacy trading name: Procure – Highlands Pharmacy

Pharmacy address:

4 Florey Square
Winchmore Hill
London
N21 1U

Premises registration number:

1085637

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

27/11/2024

Premises standards failed:

n/a

Summary:

This pharmacy is one of three pharmacies owned by Caplet Pharma Ltd, all of which have the same pharmacy superintendent. The other two pharmacies are Baker St Pharmacy 1034861 and Caplet Pharmacy 9011836. Following an inspection, conditions have been imposed on Caplet Pharmacy. This was because there were systemic weaknesses in the governance arrangements and a lack of appropriate safeguards for the online sales of Pharmacy-only medicines liable to misuse and General Sales List medicines. There is a risk that online sales could be transferred to this pharmacy, and so it is necessary to impose conditions on Highlands Pharmacy.

Conditions imposed:

1. The pharmacy must not sell or supply any medicines via any online website or platform, except for fulfilling NHS prescriptions.

Outcome:

Conditions Revoked with effect from 24 October 2025