

# Enforcement action summary (Conditions)

**Pharmacy trading name:** Cape Hill Pharmacy

**Pharmacy address:**

Cape Hill Medical Centre, Raglan Road, Smethwick, West Midlands, B66 3NR

**Premises registration number:**

1085356

**Enforcement action taken:**

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

**Effective date:**

13/02/2025

**Premises standards failed:**

1.1, 4.2

**Summary:**

An inspection of the pharmacy on 5 February 2025 found systemic weaknesses in the governance arrangements and a lack of appropriate safeguards for the online supplies of Pharmacy-only and General Sales List medicines provided through a third-party digital platform. The risks were heightened by the nature of some of the medicines available to purchase which are known to be at risk of being abused, misused, or overused. It was identified that the pharmacy was supplying these medicines in conjunction with Al Shafa Pharmacy (1103406).

**Conditions imposed:**

1. The pharmacy must not sell or supply any medicines or medical devices via any distance selling service model, including through a website, digital platform, or by post/courier, except for fulfilling NHS prescriptions.

**Outcome:**

Ongoing