General Pharmaceutical Council

Enforcement action summary (Improvement notice)

Pharmacy trading name: Elm Park Pharmacy

Pharmacy address:

208 – 212 Elm Park Avenue
Elm Park
Hornchurch
Essex
RM12 4SD

Premises registration number:

1083413

Enforcement action taken:

Issuing of an improvement notice - (Article 13 of the Pharmacy Order 2010)

Effective date:

20/08/2026

Premises standards failed:

4.3

Summary:

A reinspection of the pharmacy on 12 August 2026 found issues with the security around medicines which require secure storage. Similar issues were identified during the reinspection of 23 January 2026. It is therefore necessary to issue an improvement notice to ensure compliance.

Improvements required:

1. You must ensure that all controlled drugs (CDs) subject to safe custody requirements are stored in accordance with relevant legislation. And that the CD cabinet is appropriately secured in accordance with the Misuse of Drugs (Safe Custody) Regulations 1973 (as amended).

2. You must be able to demonstrate that you have robust and effective arrangements in place for the storage, control and management of the pharmacy's CD keys. These arrangements must ensure that access to CDs is restricted to authorised persons only.

Deadline for compliance:

20/09/2026

Outcome:

Met