



Enforcement Action Summary – Conditions revoked

Pharmacy trading name: Emside Pharmacy

Pharmacy address:

165 High Street, Musselburgh, Midlothian, EH21 7DE

Premises registration number:

1042764

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

20/01/2020

Premises standards failed:

1.1, 1.2, 1.6, 2.4, 4.2, 4.3

Summary:

An inspection of the registered pharmacy in August found six standards were failed, and despite an action plan being put in place, standards were still not met in December. Standards (including 1.2, 1.6 and 4.3) continued to be unmet. Taken together the failings present serious risk to people using the pharmacy. The risks to patient safety are increased by poor record keeping and attention to detail when handling controlled drugs. The pharmacy team spend significant time investigating and resolving issues, taking them away from other activities. The team are under pressure to assemble and supply multi-compartment compliance packs on time, increasing the risk of errors. It is therefore necessary to protect the public by ensuring that the pharmacy only delivers services that it can safely manage.

Conditions imposed:

1. The pharmacy must cease handling schedule 2 and 3 controlled drugs. This includes the receipt, storage and supply of these. The conditions allow for a phased implementation to minimise disruption to people supplied with these. And to enable the pharmacy, supported by NHS Lothian to notify relevant stakeholders, allow prescriptions in place to finish and dispose of all

stock of schedule 2 and 3 controlled drugs before the full conditions are in place.

The phased timing is as follows:

Monday 20 January 2020: the pharmacy must not accept prescriptions for schedule 2 or 3 controlled drugs. People must be signposted to other service providers. The pharmacy can continue to supply instalments for prescriptions already running in the pharmacy. It can supply instalments until prescriptions are complete, or until Saturday 15 February, whichever is sooner.

Monday 17 February: the pharmacy must not receive, store or supply schedule 2 and 3 controlled drugs.

Outcome:

Conditions Revoked with effect from 25 March 2020