



Enforcement action summary (Conditions)

Pharmacy trading name: Dillons Pharmacy

Pharmacy address:

17 Church Road, Acton London, W3 8PU

Premises registration number:

1041390

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

Conditions 1 and 2 were imposed on 19 October 2021

Condition 3 was imposed on 17 December 2021

Premises standards failed:

1.1, 1.2, 1.3, 1.6, 1.8, 2.2, 2.3, 3.1, 4.2 and 4.3

Summary:

An inspection of the registered pharmacy on 20 September 2021 found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The risks are heightened by the nature of the services provided by the pharmacy which include the dispensing and online supply of high-risk medicines, including codeine linctus and promethazine containing medicines, without adequate risk management and safeguarding in place.

Conditions imposed:

1. The pharmacy must not purchase, sell or supply any codeine linctus preparations.
2. The pharmacy must not purchase, sell or supply any medicines containing promethazine as the single active ingredient.

3. The pharmacy must not operate a prescribing service. This means that it must not issue any private prescriptions to any patients where these are written by any prescriber employed by, working for or on behalf of the pharmacy, or working at the pharmacy.

Outcome:

Ongoing