

Enforcement Action Summary - Conditions

Pharmacy trading name: Pharmacentre

Pharmacy address:

149 Edgware Road, London, W2 2HU

Premises registration number:

1041362

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

25/11/2025

Premises standards failed:

1.1 and 4.2

Summary:

An inspection of the registered pharmacy on 5 November 2025 has found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The pharmacy dispenses medicines against private prescriptions issued by a third party online prescribing service without adequate controls and safeguards in place. The risks are heightened by the nature of the services provided including the online supply of medicines which need ongoing monitoring (including blood pressure medicines, weight loss medication and medicines for diabetes, amongst others), with inadequate risk management and safeguarding in place.

Conditions imposed:

1. The pharmacy must not sell or supply any medicines against private prescriptions issued by any remote third-party prescribing service, or via any online website or platform.
2. The pharmacy must not sell or supply any Pharmacy (P) medicines by distance-selling or via any online website or platform, except for the fulfilment of NHS prescriptions.

Outcome:

Ongoing