



Enforcement action summary (Improvement notice met)

Pharmacy trading name: Berkeley Court Pharmacy

Pharmacy address:

5-7 Melcombe Street, London, NW1 6AE

Premises registration number:

1040552

Enforcement action taken:

Issuing of an improvement notice - (Article 13 of the Pharmacy Order 2010)

Effective date:

25/01/2024

Premises standards failed:

1.1, 1.6, 2.2, 4.2 and 4.3

Summary:

At an inspection of the registered pharmacy on 10 January 2024, the inspector has found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The pharmacy does not identify and manage all of the risks involved with its services. The pharmacy has failed to provide assurances that suitable controls are in place to make sure that medicines are supplied safely and appropriate records kept. There are also systemic weaknesses in the management of controlled drugs, including failures to meet legislative requirements particularly in relation to record keeping.

Improvements required:

1. You must make sure the pharmacy has up to date policies and procedures for the services it provides including:
 - Standard operating procedures covering all operations tasks and activities.

- A prescribing policy or service specification for its pharmacist prescribing service explaining the limitations and scope of the service. It should explain what checks and records are made, and how the prescriber communicates relevant information with other healthcare professionals involved in the patient's care where relevant. It should also explain how the service is monitored and audited to ensure prescribing is safe and appropriate.
 - A risk assessment for its prescribing service explaining how risks are managed.
2. You must make sure the pharmacy maintains appropriate records which are up to date and in line with legal requirements including:
 - Private prescription records
 - Responsible pharmacist record
 - CD registers
 - Records relating to supplies of unlicensed medicines on prescription.
 3. You must make sure that prescription only medicines are supplied against legally valid prescriptions, and that these prescriptions are retained for the necessary time periods and can be produced at inspection.
 4. You must make sure pharmacist prescribers keep appropriate consultation records in accordance with the Royal Pharmaceutical Society Prescribing Competency Framework.

Deadline for compliance:

22/02/2024

Outcome:

Met