General Pharmaceutical Council



Enforcement Action Summary - Star Services (West Midlands) Ltd - Conditions revoked

Pharmacy trading name: Star Pharmacy

Pharmacy address:

295 Walsall Rd, Perry Parr, Birmingham, West Midlands, B42 1TY

Premises registration number:

1038168

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act - Section 74D)

Effective date:

03/08/2021

Premises standards failed:

1.1, 1.2, 1.6, 1.8, and 4.2

Summary:

An inspection of the registered pharmacy on 28 July 2021 has found system wide failures in the operation of the pharmacy which presents a serious risk to patient safety. The risks are heightened by the nature of the services provided including the online supply of high-risk medicines liable to abuse, misuse and overuse with inadequate risk management and safeguarding in place.

Conditions imposed:

1. The pharmacy must not sell or supply any medicines against prescriptions issued by third party prescribing services that are not registered with a UK regulator.

Outcome:

Conditions revoked with effect from 9 May 2025.