

# Enforcement action summary (Improvement Notice Met)

**Pharmacy trading name: Chemipharm**

**Pharmacy address:**

113 Lozells Road Lozells, Birmingham, West Midlands, B19 2TR

**Premises registration number:**

1038057

**Enforcement action taken:**

Issuing of an improvement notice - (Article 13 of the Pharmacy Order 2010)

**Effective date:**

11/04/2023

**Premises standards failed:**

1.2, 3.1, 3.3 and 3.5

**Summary:**

At an inspection on 27 March 2023, the inspector identified system wide failures in the governance and management of risk at the pharmacy. Pharmacy services are not being managed and delivered in a way that safeguard the health, safety and wellbeing of patients and the public, in particular in relation to the cleanliness, hygiene and general maintenance of the pharmacy.

**Improvements required:**

1. You must repair the window of the upstairs stockroom. You must remove all birds from the premises and secure the stockroom area to prevent birds from entering.
2. You must thoroughly clean the upstairs stockroom and clear all unnecessary clutter. You must dispose of any consumables or merchandise that could have been contaminated by birds or bird droppings, or any other vermin.

3. You must clean and tidy the entire premises and put a cleaning schedule in place to ensure the pharmacy remains in a clean and tidy state.
4. You must appropriately dispose of all out of date or obsolete medicines and make arrangements for them to be removed from the premises and destroyed.
5. You must remove the fridge freezer from the retail area and ensure food for personal use is kept away from public areas.

**Deadline for compliance:**

12/05/2023

**Outcome:**

Met