

Enforcement action summary (Improvement notice)

Pharmacy trading name: Gold's Pharmacy Gants Hill

Pharmacy address:

24 Seven Ways Parade,
Gants Hill,
IG2 6JX

Premises registration number:

1031293

Enforcement action taken:

Issuing of an improvement notice - (Article 13 of the Pharmacy Order 2010)

Effective date:

30/04/2026

Premises standards failed:

NA

Summary:

An unannounced visit was undertaken to the pharmacy on 14 April 2026, following information received by the GPhC. From the information gathered from the visit and following it, there was evidence that the pharmacy was breaching the conditions placed on it on 21 August 2024.

Improvements required:

1. You must provide Standard Operating Procedures (SOPs) that set out how medicines will be checked before being sold via a distance selling model, to ensure full compliance with the Conditions.

2. You must provide evidence that all staff employed by, working for, or working at the pharmacy have read or been trained in these SOPs, understand the Conditions and their implications, and have agreed to comply with them.
3. You must provide evidence that, from the date this notice was served, the pharmacy has not supplied pharmacy only medicines via a distance selling service model except when fulfilling NHS prescriptions.
4. You must provide evidence that compliance with the Conditions is being monitored monthly.

Deadline for compliance:

03/08/2026

Outcome:

Not met