

Enforcement Action Summary - Conditions

Pharmacy trading name: Owens Chemist

Pharmacy address:

20a Chester Street, Saltney, Chester, Cheshire, CH4 8BJ

Premises registration number:

1029532

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

29/06/2026

Premises standards failed:

1.1, 1.2, 1.6, 1.7, 2.1, 3.1, 4.2 and 4.3

Summary:

An intelligence led inspection of the pharmacy was carried out on 8 May 2026 after several concerns had been received. Multiple issues were found with the pharmacy's governance, operations and stock management processes. This includes lack of governance, adequate recording keeping and safe storage of controlled drugs. Similar issues had also been identified at previous inspections which had had been addressed but not subsequently sustained. The concerns identified fall below the standards expected and increase the risk to patient safety.

Conditions imposed:

1. The pharmacy must not obtain, sell or supply Schedule 2 and 3 controlled drugs (as defined in The Misuse of Drugs Regulations 2001 [as amended]) which require storage under safe custody in accordance with the requirements under the Misuse of Drugs (Safe Custody) Regulations 1973 (as amended). This also includes patient-returned controlled drugs which are required to be stored under safe custody.

Outcome:

Ongoing