

Enforcement action summary (Conditions)

Pharmacy trading name: Hearts Pharmacy

Pharmacy address:

100 Mount Road, Southdown, Bath, Avon, BA2 1LN

Premises registration number:

1028559

Enforcement action taken:

Conditions on pharmacy premises - (The Medicines Act – Section 74D)

Effective date:

8 October 2026

Premises standards failed:

n/a

Summary:

The GPhC identified concerns that the pharmacy was being operated by an organisation that is not the registered owner of the premises and did not have the appropriate authority and permissions to manage or operate the pharmacy. In addition, there was insufficient assurance that the pharmacy had the appropriate governance arrangements in place, including professional indemnity insurance. It has therefore been necessary to impose Conditions on the pharmacy premises with immediate effect to protect patients and the public.

Conditions imposed:

1. No persons or legal entities may sell or supply any medicinal products or medical devices at or from the pharmacy premises and may not provide or deliver any pharmacy services from the pharmacy premises without the prior written authorisation of the administrators and the prior written approval of the GPhC.

Outcome:

Ongoing