

# Registered pharmacy inspection report

## Pharmacy name: Bees Dispensing Chemist

**Address:** 172 Fore Street, Edmonton, LONDON, N18 2JB

**Pharmacy reference:** 1040484

**Type of pharmacy:** Community

**Date of inspection:** 07/11/2025

### Pharmacy context and inspection background

This community pharmacy is located on a busy high street in Upper Edmonton, London. It dispenses NHS and private prescriptions. And it sells medicines over the counter. It supplies medicines in multi-compartment compliance packs to some people. It provides a range of NHS services such as Pharmacy First and flu and Covid vaccinations. And it offers a private prescribing service. The pharmacy also provides a private travel vaccination service via patient group directions (PGDs) and it delivers medicines to some people in the local area.

This was a routine inspection of the pharmacy which focused on the core Standards relating to patient safety. Not all the Standards were inspected on this occasion. The pharmacy was last inspected in September 2016.

**Overall outcome:** Standards not all met

**Required Action:** Improvement Action Plan; Statutory Enforcement

Follow this link to [find out what the inspections possible outcomes mean](#)

### Standards not met

#### Standard 1.1

- The pharmacy does not follow its standard operating procedure (SOP) for the private prescribing

service it offers. And it does not adequately assess or review the risks associated with providing a private prescribing service. This increases the risk that people are being prescribed medication which is unsuitable for them or could cause harm.

### **Standard 1.6**

- The pharmacy does not keep consultation records for its prescribing service. So it cannot demonstrate that medicines being prescribed are clinically appropriate for people receiving them.

### **Standard 2.2**

- The pharmacy is offering a prescribing service for a range of conditions in the pharmacy. However, the pharmacy cannot show that the pharmacist independent prescriber has completed relevant training to demonstrate clinical competence in the areas they are prescribing in.

### **Standard 4.2**

- The pharmacy is offering a private travel vaccination service via PGDs but the PGDs are not available or accessible in the pharmacy. And so it cannot show that it is using the PGDs appropriately when providing the service.
- The pharmacy cannot demonstrate that it provides its private prescribing services safely and legally. Prescription-only medicines are issued to people in the absence of legally valid prescriptions to support these supplies. And the pharmacy cannot show that it has obtained sufficient information from people to prescribe medicines safely.

### **Standard 4.3**

- The pharmacy cannot show that it always stores its medicines requiring cold storage at the required temperatures. This could mean that people receive medicines that are not suitable for use.

## **Standards that were met with areas for improvement**

### **Standard 4.4**

- The pharmacy receives drug safety alerts and recalls, however it cannot always show that they have been actioned. This makes it harder for the pharmacy to show what action it has taken to ensure the medicines it supplies are suitable for use.

## Principle 1: The governance arrangements safeguard the health, safety and wellbeing of patients and the public

### Summary outcome: Standards not all met

Table 1: Inspection outcomes for standards under principle 1

Standard	Outcome of individual standard	Area for improvement/ Area of good or excellent practice
1.1 - The risks associated with providing pharmacy services are identified and managed	<b>Not met</b>	
1.2 - The safety and quality of pharmacy services are regularly reviewed and monitored	Met	
1.3 - Pharmacy services are provided by staff with clearly defined roles and clear lines of accountability	Met	
1.4 - Feedback and concerns about the pharmacy, services and staff can be raised by individuals and organisations, and these are taken into account and action taken where appropriate	Standard not inspected	
1.5 - Appropriate indemnity or insurance arrangements are in place for the pharmacy services provided	Met	
1.6 - All necessary records for the safe provision of pharmacy services are kept and maintained	<b>Not met</b>	
1.7 - Information is managed to protect the privacy, dignity and confidentiality of patients and the public who receive pharmacy services	Met	
1.8 - Children and vulnerable adults are safeguarded	Met	

## Principle 2: Staff are empowered and competent to safeguard the health, safety and wellbeing of patients and the public

### Summary outcome: Standards not all met

Table 2: Inspection outcomes for standards under principle 2

Standard	Outcome of individual standard	Area for improvement/ Area of good or excellent practice
2.1 - There are enough staff, suitably qualified and skilled, for the safe and effective provision of the pharmacy services provided	Met	
2.2 - Staff have the appropriate skills, qualifications and competence for their role and the tasks they carry out, or are working under the supervision of another person while they are in training	<b>Not met</b>	
2.3 - Staff can comply with their own professional and legal obligations and are empowered to exercise their professional judgement in the best interests of patients and the public	Met	
2.4 - There is a culture of openness, honesty and learning	Standard not inspected	
2.5 - Staff are empowered to provide feedback and raise concerns about meeting these standards and other aspects of pharmacy services	Standard not inspected	
2.6 - Incentives or targets do not compromise the health, safety or wellbeing of patients and the public, or the professional judgement of staff	Standard not inspected	

### Principle 3: The environment and condition of the premises from which pharmacy services are provided, and any associated premises, safeguard the health, safety and wellbeing of patients and the public

Summary outcome: **Standards met**

Table 3: Inspection outcomes for standards under principle 3

Standard	Outcome of individual standard	Area for improvement/ Area of good or excellent practice
3.1 - Premises are safe, clean, properly maintained and suitable for the pharmacy services provided	Met	
3.2 - Premises protect the privacy, dignity and confidentiality of patients and the public who receive pharmacy services	Met	
3.3 - Premises are maintained to a level of hygiene appropriate to the pharmacy services provided	Standard not inspected	
3.4 - Premises are secure and safeguarded from unauthorized access	Met	
3.5 - Pharmacy services are provided in an environment that is appropriate for the provision of healthcare	Standard not inspected	

## Principle 4: The way in which pharmacy services, including management of medicines and medical devices, are delivered safeguards the health, safety and wellbeing of patients and the public

### Summary outcome: Standards not all met

Table 4: Inspection outcomes for standards under principle 4

Standard	Outcome of individual standard	Area for improvement/ Area of good or excellent practice
4.1 - The pharmacy services provided are accessible to patients and the public	Met	
4.2 - Pharmacy services are managed and delivered safely and effectively	<b>Not met</b>	
4.3 - Medicines and medical devices are: obtained from a reputable source; safe and fit for purpose; stored securely; safeguarded from unauthorized access; supplied to the patient safely; and disposed of safely and securely	<b>Not met</b>	
4.4 - Concerns are raised when medicines or medical devices are not fit for purpose	Met	<b>Area for improvement</b>

## Principle 5: The equipment and facilities used in the provision of pharmacy services safeguard the health, safety and wellbeing of patients and the public

### Summary outcome: **Standards met**

Table 5: Inspection outcomes for standards under principle 5

Standard	Outcome of individual standard	Area for improvement/ Area of good or excellent practice
5.1 - Equipment and facilities needed to provide pharmacy services are readily available	Met	
5.2 - Equipment and facilities are: obtained from a reputable source; safe and fit for purpose; stored securely; safeguarded from unauthorized access; and appropriately maintained	Standard not inspected	
5.3 - Equipment and facilities are used in a way that protects the privacy and dignity of the patients and the public who receive pharmacy services	Standard not inspected	

### What do the summary outcomes for each principle mean?

Finding	Meaning
✓ <b>Excellent practice</b>	The pharmacy demonstrates innovation in the way it delivers pharmacy services which benefit the health needs of the local community, as well as performing well against the standards.
✓ <b>Good practice</b>	The pharmacy performs well against most of the standards and can demonstrate positive outcomes for patients from the way it delivers pharmacy services.
✓ <b>Standards met</b>	The pharmacy meets all the standards.
<b>Standards not all met</b>	The pharmacy has not met one or more standards.